



**Quality Committee Meeting
Minutes**

Tuesday, August 16, 2016 - 3 pm, ACH ERC 117

1. Introductions
2. Distribution of Minutes
3. *Know Your Score* - Network Results for Year Two – Mike Riley with Praesidium
4. PMET Data Results – Sean Allen
5. Open Discussion

Facilitators: Gary Buff, Ph.D., LCPAA - OCOK President, and Patricia Correa, LPC-S, NCC, LCPAA - Director of Quality Improvement and Contracts

- Introduction of Providers and OCOK staff.
- Minutes were distributed; also are posted on the website, www.oc-ok.org
- Praesidium Presentation
 - Mike Riley from Praesidium reviewed “KYS” performance results for year two in comparison to year one. There was a 15% percent increase in scores from year one. The average score in year one was 65% and the average score in year two was 80%.
 - Praesidium reviewed the free resources available to the Network Providers and encouraged them to take advantage of the resources. These resources include consultation, access to sample policies templates, access to the Armatus Learn to Protect System (which provides free additional training resources for staff, caregivers, and foster parents), and participation in the Peer-to-Peer Abuse Prevention Webinar.
 - The next steps for the remainder of year two were discussed. Praesidium encouraged Network Providers to meet with Praesidium to learn how to improve their scores and implement changes. Praesidium also encouraged Network Providers to continue ongoing assessment to measure efficacy. Network Providers do not have to complete the entire assessment over again but can actually go into the system to update a portion of their assessment. Finally, Praesidium encouraged Network Providers to consider sharing their scores with OCOK.
 - Kris Naylor, OCOK Chief Operating Officer, discussed the need and benefits to improve the quality of services that we provide to the kids in our care. Kris indicated that at some point OCOK is going to start looking at establishing benchmarks for Network Providers. In year three, OCOK will have access to Network Providers reassessment scores. OCOK’s intent is not to be punitive rather evaluate whether there is anything else we can be doing to support our Network Providers. OCOK will provide a graph to Network Providers that will indicate where a particular Provider falls in comparison to others in the Network. Wayne Carson will be meeting with CEO’s in September 2016 to discuss these updates.
- PMET Data – Sean Allen, ACH Chief Analytics Officer, provided an overview of data through Q3 2016. PMET results included data for FY2015 and FY2016.
 - OCOK feels more confident with the performance data being reported by DFPS this quarter due to on-going collaboration and comparison of data with DFPS. We are able to challenge the data reported by the State which has resulted in more accurate numbers.
 - OCOK is working on a way to report data for individual Network Providers as opposed to just providing data for the Network as a whole.
 - There is an on-going need for OCOK and Network Providers to brainstorm how to keep sibling groups together.
 - OCOK and Network Providers discussed the discrepancies with data reported by DFPS. OCOK will evaluate what assistance, if any, OCOK can provide with obtaining more accurate data.
- CANS – There are no updates of when ECANS will be rolled out. OCOK has not received the login information to test the new system. OCOK will update Network Providers accordingly.

Next Quality Committee Meeting – TBA