

Parent/Child Visitation Documentation

Face-to-face family visits are documented to indicate all recommended COVID-19 precautions were taken during visitation.

All visit participants must be documented including the person that transported the child(ren) and/or parent(s) to and from the visit.

Transportation to and from Visitation

Transporters, or parents who are transporting their children, will clean/disinfect their car— including car seats—before and after transport and without occupants in the vehicle, using manufacturer’s guidelines for CDC approved products. Products should not be used in the presence of children to minimize possible respiratory reactions. Transporter and occupants should wear a face covering during transport.

Questions

Communication during this time is essential. If you have questions about visitation, please talk with your Permanency Specialist.

Your Safety is Our Priority

Our Community Our Kids (OCOK), a division of ACH Child and Family Services, has been providing a continuum of services for children in the Texas foster care system of Region 3b since 2014. OCOK is contracted with Texas Department of Family and Protective Services (DFPS) as a Single Source Continuum Contractor (SSCC) to expand Community-Based Care (CBC) in the Region, which includes Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, and Tarrant counties.

CBC began in Region 3b, March 1, 2020. OCOK is responsible for finding foster homes or other living arrangements for children in state care and providing them with services essential to guiding a child successfully into adulthood. OCOK also provides case management and family services that enable children to safely achieve permanency in their own home, with relatives, or through adoption.

Protecting Children. Preserving Families.



our community our kids

a division of ACH Child and Family Services

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Family Visitation Protocol during COVID-19

As a community-based agency, we know these have been stressful and challenging times. OCOK appreciates everything you are doing to stay connected and supportive of your child(ren). Prioritizing the health and safety of everyone is incredibly important. Our staff is taking necessary steps to prepare for the potential spread of Coronavirus.



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The following safety precautions must be followed during visitation.

On the Day of Visitation

- Office duty personnel will ask you prescreening questions about all members of your household, take all visitors' temperatures, and ensure mask and hand sanitizer requirements are followed.
- All parties will be expected to wear face coverings that cover the nose and the mouth. *Exceptions to the use of face coverings are children under the age of two, and other individuals with health-related circumstances.*
- The number of people in the waiting room will be limited. You may remain in your vehicle until the time of the visit.
- All individuals attending visits will follow social distancing requirements during the visit. *Social distancing requirements include maintaining at least six feet between individuals, using hand sanitizer, covering coughs or sneezes (into the sleeve or elbow, not hands), regularly cleaning surfaces touched by many people, and no shaking of hands.*
- If a visit participant answers yes to the screening questions, or a visitor chooses not to wear a mask, use hand sanitizer, or have their temperature taken, the Permanency Specialist may:
 - ~ offer to change the visit from in-person to virtual, or
 - ~ reschedule the visit to another day.



During Visitation

- Visit participants over the age of two (2) years old need to wear a mask or cloth face covering over the mouth and nose.
- Visit participants will be asked to wash hands for at least 20 seconds using warm water and soap or use hand sanitizer when the visit begins and ends.
- Visitation is limited to the person(s) identified in the court's order on visits. If the Permanency Specialist has approved others to participate in the visit, the parent may use their phone or video conference equipment to include any additional participants remotely.
- If you'd like to bring toys/items to the visit, the toy/item must be wiped down in the room and the toy/item should not go with the child back to their foster or caregiver home.
- The visit supervisor will practice social distancing during visitation. We do not expect that the parent(s) and child(ren) will practice social distancing during a visitation.

Between Visits

- Visitation rooms will be wiped down. Toys, equipment, and surfaces in the rooms will be cleaned and sanitized.
- High touch surfaces like doorknobs, faucet handles, check-in counters, and restrooms will be cleaned and disinfected.
- Staff will wash hands after cleaning.
- Toys that are not easily cleaned such as stuffed animals and pillows, will be removed to reduce the spread of germs in the visitation rooms.
- Toys that are out at any one time will be rotated for cleaning and sanitizing.
- Shared materials will be limited to those you can clean and sanitize or disinfect easily.