



Major Deliverable # 1 - Achievement of Service Objectives/Quality Indicators. The SSCC's development, operation, oversight, and provision of the full continuum of paid foster care and purchased services, must be performed in a manner that provides services in the least restrictive, most family-like setting appropriate for the child, reduces the number of moves a child or youth must make while in care, and engages communities to assist children and youth in achieving safety, permanency, and well-being, specifically, the service objectives inherent in the following quality indicators:

- (A) Children are safe in their placements.
- (B) Children are placed in their home communities.
- (C) Children are appropriately served in the least restrictive environment that supports minimal moves for the child.
- (D) Connections to Family and others important to the child are maintained.
- (E) Children are placed with siblings.
- (F) Services respect the child's culture.
- (G) To be fully prepared for successful adulthood, children and youth are provided opportunities, experiences, and activities similar to those experienced by their non-foster care peers.
- (H) Children and youth are provided opportunities to participate in decisions that impact their lives.

It is understood that the individual needs of a child are paramount; not all indicators are appropriate for every child.

Schedule to follow when reporting data to OCOK (subject to change as needed):

Performance Period	Period Covered	PMET Entry Period
Quarter 1	Sept, Oct, Nov	December 1-30
Quarter 2	Dec, Jan, Feb	March 1-30
Quarter 3	Mar, Apr, May	June 1-30
Quarter 4	Jun, Jul, Aug	September 1-30



The performance measures are defined below:

Outcome 1: Children/youth are safe in foster care.
Indicator: Percent of children/youth who do not experience an incidence of abuse, neglect or exploitation while placed with the SSCC.
Target: 100%
Purpose: The purpose of this measure is to evaluate the Contractor's ability to safely place the children/youth referred to the SSCC. This outcome directly relates to DFPS' mission to protect children/youth from abuse/neglect and to Safety Outcome 2 measured by the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period: <ul style="list-style-type: none"> • Facility (operation) as described in 40 TAC §745.37(3)(A)-(I), with an active SSCC placement; • Number of unduplicated DFPS placements with the SSCC that were active at any point during the performance period; and Number of unduplicated Designated Victims at the SSCC for which a disposition of Reason to Believe was upheld.

Outcome 2: Children/youth have stability in their placement.
Indicator: Percent of children/youth who have two or fewer placements during a two-year performance period, counting only placements that occur while in the SSCC's care.
Target: [XX] %, based on the [statewide/regional/catchment area] average for [period].
Purpose: The purpose of this measure is to evaluate the SSCC's ability to improve placement stability. This relates to Item 6 of the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period: <ul style="list-style-type: none"> • Number of children/youth who are placed with the SSCC during the performance period and have two or fewer placements while in the SSCC's care and during the performance period. • Number of children/youth who are placed with the SSCC during the performance period.

Outcome #3: Children/youth are able to maintain connections to family and community.
Indicator a: Percent of children/youth placed within 50 miles of their home.
Target: XX%, based on the [statewide/regional/catchment area] average for [period].
Purpose: The purpose of this measure is to evaluate the SSCC's ability to serve children/youth closer to home, which increases the likelihood they will remain connected to their siblings, families, peers and schools. Close proximity makes it easier for parents, CPS case workers, and advocates to visit children/youth more frequently by reducing travel time and costs for all involved. This relates to Item 11 of the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.



<p>Data Sources:</p> <ul style="list-style-type: none"> Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period - number of children/youth who were in placement with the SSCC on the last day of the performance period. Mapping Software - number of children/youth who were in placement with the SSCC on the last day of the performance period and placed within 50 miles of their home (removal address) using the shortest driving distance, or distance along networks as defined by software systems.
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<p>Outcome #3: Children/youth are able to maintain connections to family and community.</p>
<p>Indicator b: Percent of cases where all siblings are placed together.</p>
<p>Target: [XX] %, based on the [statewide/regional/catchment area] average for [period].</p>
<p>Purpose: The purpose of this measure is to evaluate the SSCC's ability to place complete sibling groups together. This relates to Item 12 of the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.</p>
<p>Data Source: Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period:</p> <ul style="list-style-type: none"> Number of sibling groups that were in placement with the SSCC on the last day of the performance period where all siblings were in the same placement. Number of sibling groups that were in placement with the SSCC on the last day of the performance period. (Only includes siblings placed with this SSCC.)

<p>Outcome #3: Children/youth are able to maintain connections to family and community.</p>
<p>Indicator c: Percent of children/youth in foster care who have at least one monthly personal contact with a Family member who is not a parent or sibling but could be another person who has a significant, long-standing relationship with the Child or the Child's family and is identified as appropriate for contact by DFPS.</p>
<p>Target: Data will be collected during the first year of placements and used to set a target.</p>
<p>Purpose: The purpose of this measure is to evaluate the SSCC's ability to help the child/youth maintain connections with Family, other than parents or siblings, and others who are important to the child/youth. This directly relates to Item 14 of the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.</p>
<p>Data Source: Performance Management Evaluation Tool (PMET); information reported by the SSCC:</p> <ul style="list-style-type: none"> Number of children/youth under age 18 who have had at least one personal contact each month during the performance period with a Family member who is not a parent or sibling but could be another person who has a significant, long-standing relationship with the Child or the Child's family and is identified as appropriate for contact by DFPS. Number of children/youth under age 18 who had at least one Family member who is not a parent or sibling but could be another person who has a significant, long-standing relationship with the Child or the Child's family and is identified as appropriate for contact by DFPS.

<p>Outcome #3: Children/youth are able to maintain connections to family and community.</p>
<p>Indicator d: Percent of children/youth in foster care who have at least monthly personal contact with each sibling in foster care.</p>



Target: Data will be collected during the first year of placements and used to set a target.
Purpose: The purpose of this measure is to evaluate the SSCC's ability to help the child/youth maintain connections with siblings who are also in foster care. This relates to Item 13 of the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.
Data Source: Performance Management Evaluation Tool (PMET); information reported by the SSCC: <ul style="list-style-type: none"> • Number of children/youth under age 18 who are part of a sibling group not placed together and have had at least one face-to-face contact with each sibling placed in the same region or within 50 miles, or at least two telecommunications contacts with each sibling placed in a different region and more than 50 miles away, for each month during the performance period. • Number of children/youth under age 18 who are part of a sibling group not placed together for each month during the performance period. Exceptions to this include when sibling contact is prohibited by court order or contrary to the best interest of the child/youth as documented in any of the Plans of Service of a sibling or by a mental health professional treating any of the siblings. (Includes all siblings in any DFPS placement.)

Outcome #4: Youth are fully prepared for adulthood.
Indicator a: Percent of Youth in foster care who have a Regular Job at some time during the year.
Target: Data will be collected during the first year of placements and used to set a target.
Purpose: The purpose of this measure is to evaluate the SSCC's ability to help the child/youth obtain job experience in preparation for adulthood.
Data Sources: <ul style="list-style-type: none"> • Performance Management Evaluation Tool (PMET); information reported by the SSCC: Number of youth in care who are age 16 or older on or before the last day of the performance period and have had a Regular Job during the performance period. • Information Management Protecting Adults and Children in Texas (IMPACT): Number of youth in care who are age 16 or older on or before the last day of the performance period.

Outcome #4: Youth are fully prepared for adulthood.
Indicator b: Percent of 17-year-old youth who have completed PAL Life Skills Training.
Target: XX%, based on the [statewide/regional/catchment area] average for [period].
Purpose: The purpose of this measure is to evaluate the SSCC's ability to help the youth complete PAL training before his/her 18 th birthday.
Data Source: Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period: <ul style="list-style-type: none"> • Number of youth in care who are age 17 at any time during the performance period and have completed PAL Life Skills Training. • Number of youth in care who are age 17 at any time during the performance period.

Outcome #4: Youth are fully prepared for adulthood.
Indicator c: Percent of youth age 16 or older who have a driver's license or state identification card.
Target: Data will be collected during the first year of placements and used to set a target.
Purpose: The purpose of this measure is to evaluate the SSCC's ability to help the youth obtain a driver's license or a state identification card.
Data Sources: <ul style="list-style-type: none"> • Performance Management Evaluation Tool (PMET); information reported by the SSCC:



Number of youth in foster care age 16 or older on the last day of the performance period who have been issued a driver's license and/or state identification card.

- Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period: Number of youth in foster care age 16 or older on the last day of the performance period.

Outcome #5: Children/youth in foster care are placed in the least restrictive placement setting.

Indicator: Percent of children/youth in foster care placed in a foster family home.

Target: [XX] %, based on the [statewide/regional/catchment area] average for [period].

Purpose: The purpose of this measure is to evaluate the SSCC's ability to place as many children/youth as possible in the least restrictive placement setting of a foster family home.

Data Source: Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period:

- Number of children/youth in placement in a foster family home with the SSCC on the last day of the performance period.
- Number of children/youth in placement with the SSCC on the last day of the performance period.

Outcome #6: Children/youth participate in decisions that impact their lives.

Indicator a: Percent of children/youth age 10 or older who participated in development of any DFPS-approved Service Plan.

Target: Data will be collected during the first year of placements and used to set a target.

Purpose: The purpose of this measure is to evaluate the SSCC's ability to actively engage children and youth in the decision-making process with parties and providers on issues affecting their life. This relates to Item 18 of the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.

Data Source: Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period:

- Number of DFPS-approved Service Plans completed for children/youth age 10 or older during the performance period where the child/youth participated in the development of the Plan Total number of DFPS-approved Service Plans completed for children/youth age 10 or older during the performance period.

Outcome #6: Children/youth participate in decisions that impact their lives.

Indicator b: Percent of children/youth who participated in at least one discussion about the child's/youth's opinion regarding placement options.

Target: Data will be collected during the first year of placements and used to set a target.

Purpose: The purpose of this measure is to evaluate the SSCC's ability to include children/youth in placement decisions.

Data Sources:

- Performance Management Evaluation Tool (PMET); information reported by the SSCC: Number of placement changes during the performance period where the child/youth in foster care participated, to the extent of the child's ability, in at least one discussion regarding their placement change that occurred.



- Information Management Protecting Adults and Children in Texas (IMPACT); information used for the performance period: Number of placement changes during the performance period.

Outcome #6: Children/youth participate in decisions that impact their lives.
Indicator c: Percent of court hearings attended by children/youth age 10 or older.
Target: Data will be collected during the first year of placements and used to set a target.
Purpose: The purpose of this measure is to evaluate the SSCC's ability to include children/youth in the court process. This relates to Item 18 of the Child and Family Services Review (CFSR) of the US Health and Human Services Administration for Children and Families.
Data Source: Performance Management Evaluation Tool (PMET); information used for the performance period: <ul style="list-style-type: none"> • Number of court hearings attended by children/youth age 10 or older during the performance period. • Number of court hearings for children/youth age 10 or older during the performance period. A hearing spanning more than one day would be counted as one hearing. A hearing involving more than one child/youth would be counted for each child/youth age 10 or older.