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PMET Reporting

for OCOK and other Community-Based Care Contracts

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Welcome!
The webinar will begin shortly.

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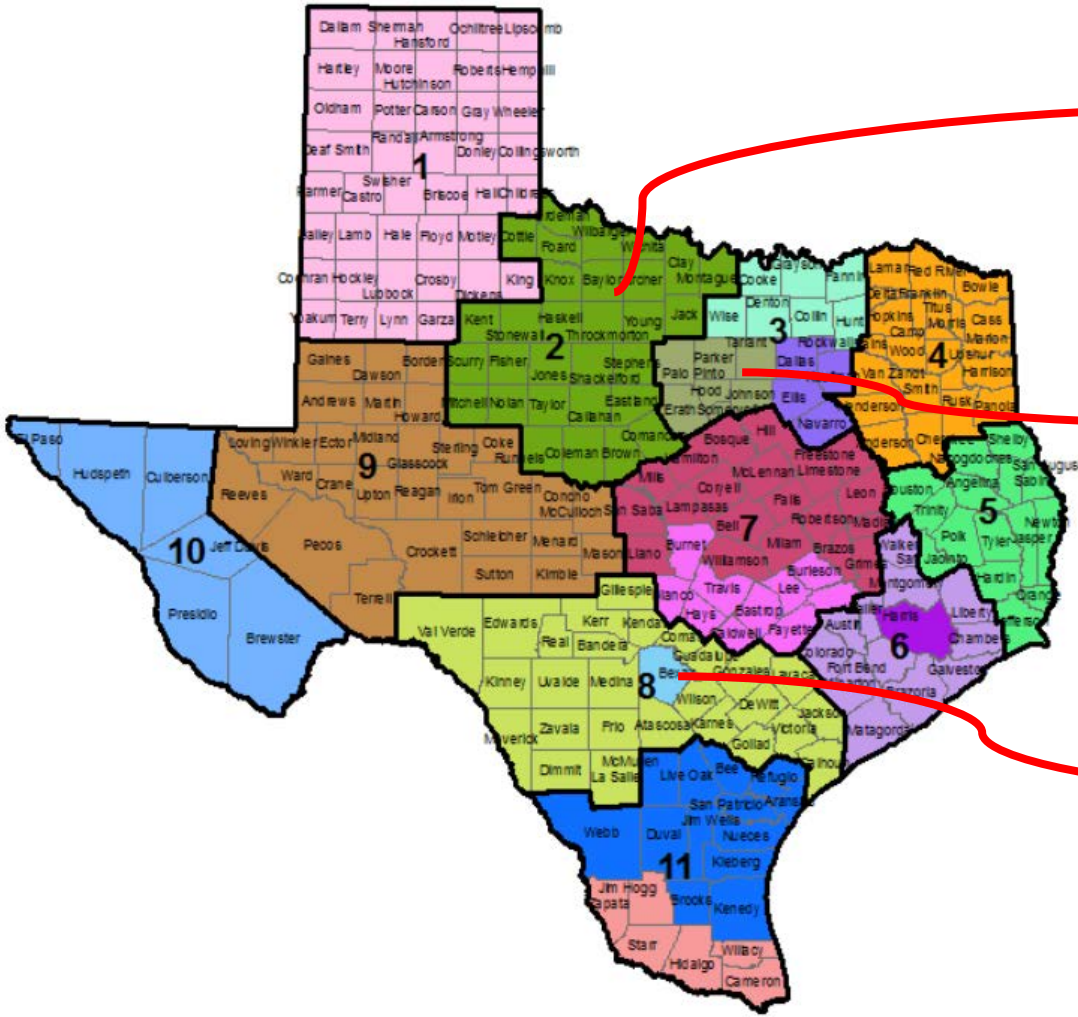
What is PMET?

- **Performance Management Evaluation Tool**
  - A tool used by the Texas Department of Family and Protective Services (DFPS), together with other performance metrics, to evaluate contractor performance.
  - Service providers must enter contract performance data quarterly.
  - Agency self-report: Agencies are responsible for tracking these data points and reporting quarterly.
- **What is your agency's PMET responsibility under community-based care?**



Region 2

2INgage

Region 3b

OCOK

Region 8a

Family Tapestry

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PMET in Community-Based Care

1 ***Child Placing Agencies (CPAs)*** *submit data for SSCC clients served during a given quarter.*

2 ***Single Source Continuum Contractors (SSCCs)*** *compile data received from CPAs into a single regional report to enter into the State's PMET system.*

3 ***Department of Family and Protective Services (DFPS)*** *uses this data, together with other outcome metrics, to evaluate the performance of a region.*

What does PMET measure?

Previous Measures

Monthly personal contact with designated family members

Monthly personal contact with siblings in care

Youth age 16+ have regular job

Youth age 16+ have driver's license or state ID

Youth age 10+ attend court hearings

What does PMET measure?

Previous Measures		New Measures for FY19
Monthly personal contact with designated family members		
Monthly personal contact with siblings in care		
Youth age 16+ have regular job		
Youth age 16+ have driver's license or state ID	⇒	Youth age 16+ have driver's license or state ID
Youth age 10+ attend court hearings	⇒	Youth (all ages) attend court hearings

When do these changes take effect?

- **Immediately**
- **For the current reporting period ending 11/30**
  - Quarter 1, DFPS Fiscal Year 2019 (9/1/18– 11/30/18)
- **It is no longer necessary to submit PMET data on monthly visits or regular jobs**
  - Maintain this information in your files
  - Performance is assessed through record reviews

What is the process for submitting PMET data?

Previous Method

CPA contractor manages data internally (e.g., by spreadsheet).

No later than the 15th day after the end of each quarter, the CPA reports aggregate data (totals) to the SSCC by email.

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New Method

CPA contractor logs into the **Texas Provider Gateway** and clicks on the “PMET” button to see a list of SSCC clients served during the quarter.

CPA contractor enters PMET data for each child in the Gateway.

Deadline for data entry is the 20th day after the end of each quarter.

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What is the Gateway?

- **New website for entering data related to all your community-based care contracts** (available Dec 1st)
  - https://texasprovidergateway.org
- **Your organization should have a designated administrator who can create logins for your staff**
  - Contact support@oc-ok.org if you need assistance.
- **Check out the recording of our other webinar to learn more about the Gateway**
  - http://www.ourcommunity-ourkids.org/providers/training/

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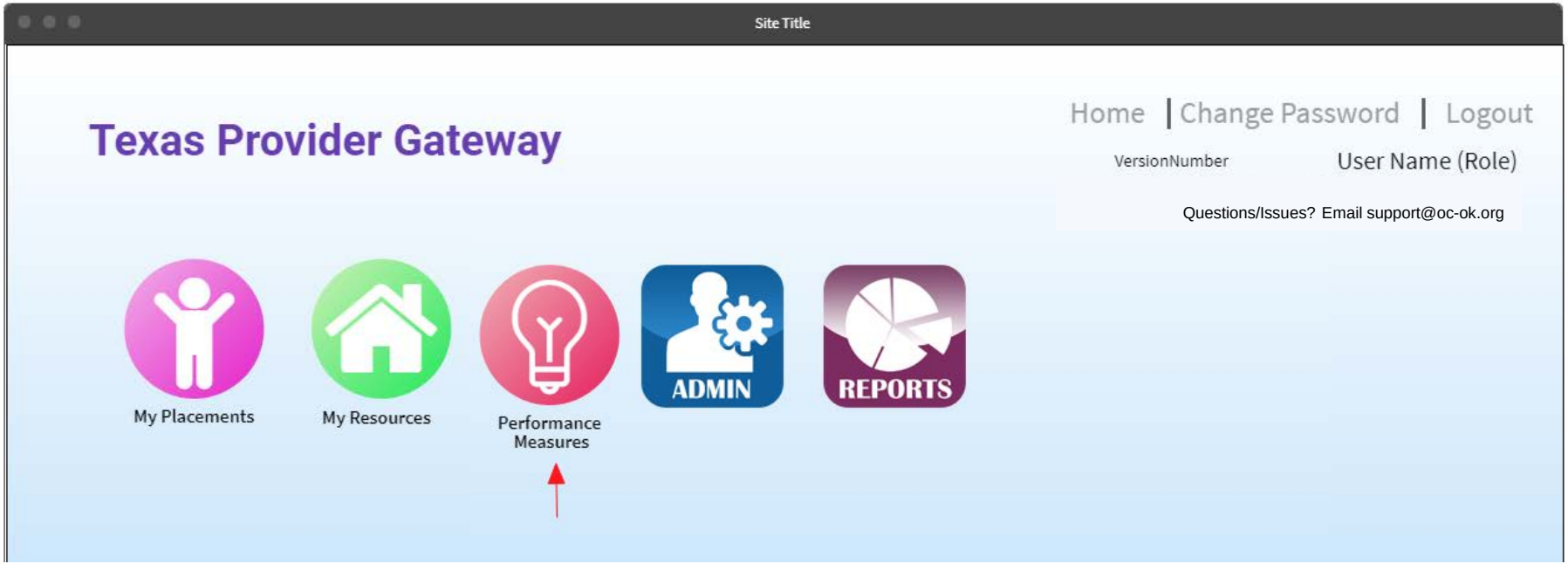
Gateway Sneak Peek



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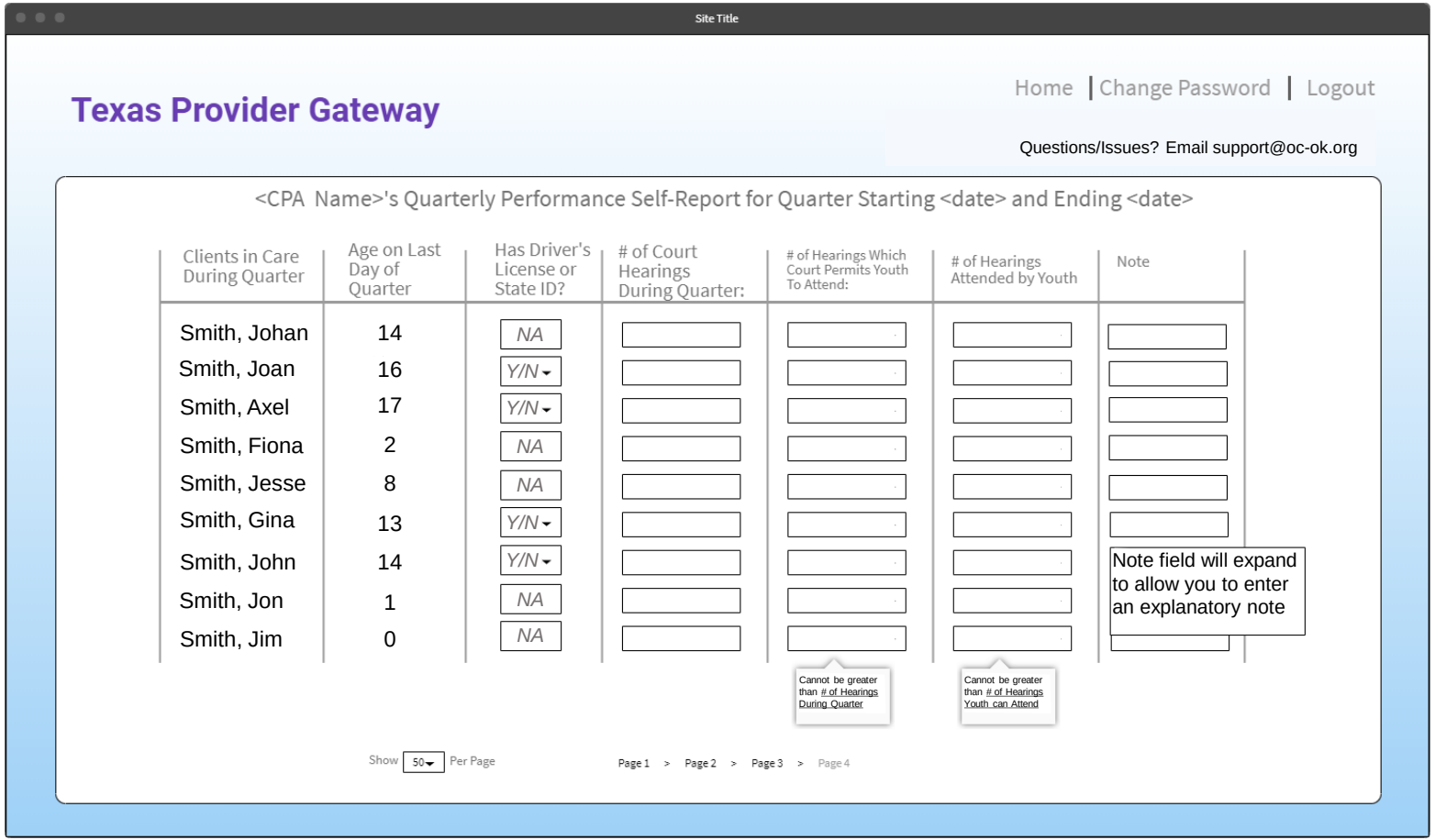

What if your agency works for other SSCCs?

- **All community-based care clients with at least one day of placement in one of your homes during the quarter will show up on your PMET list.**
  - This includes clients placed by OCOK, 2INgage or Family Tapestry.
  - It does not include clients placed directly by DFPS.
- **You do not have to submit separate reports for each SSCC.**
  - At the end of the reporting window, the information will automatically be submitted to each SSCC for you.

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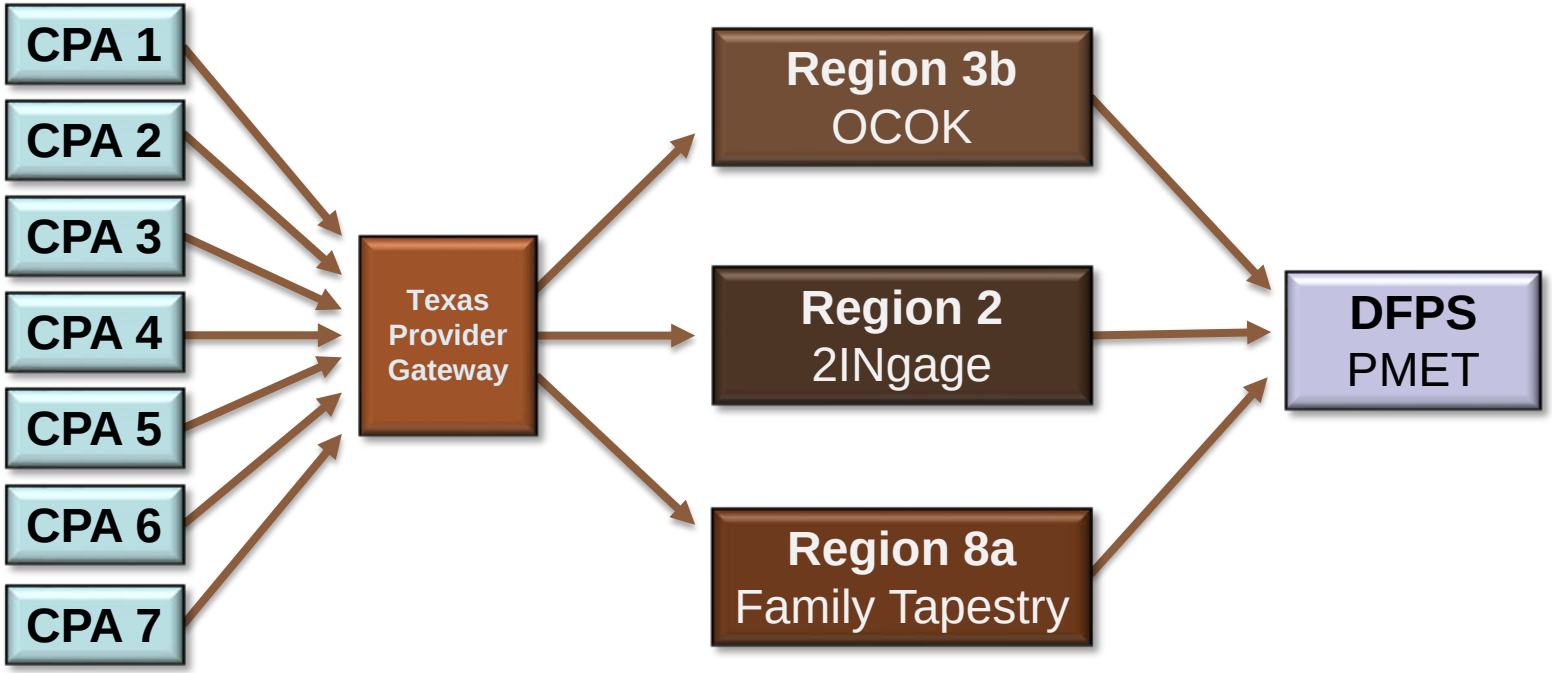
PMET Data Flow

Enter PMET data in one place for all your agency's community-based care contracts.



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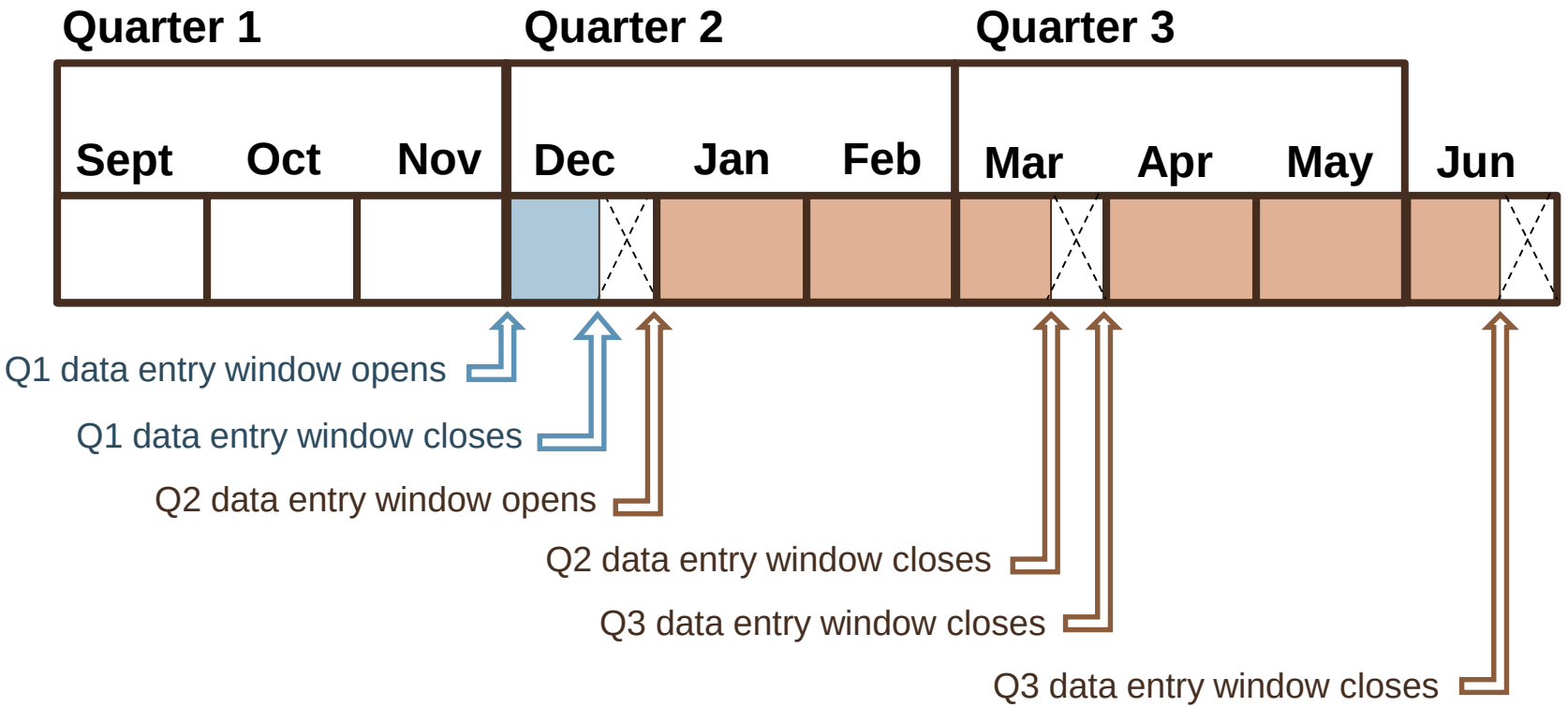
What is the timeline for data entry?



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Why the new data entry methodology?

- **The goal is to improve validity and reliability of PMET data.**
  - Easier for your staff to keep track of which clients should be counted
  - Better consistency in how performance is measured
  - Allows the SSCC to de-duplicate when clients move between agencies
  - Strengthens accountability for performance by providing auditable child-level data
    [mandated by state auditors]

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Next Steps

- **Identify your agency's internal technical contact.**
- **Ensure your technical contact is set up as an administrator in the Texas Provider Gateway.**
  - Request an administrator account from support@oc-ok.org (or from another SSCC).
- **Between 12/1 and 12/20, your administrator (or other designated staff) logs into the Gateway to enter PMET data for Q1.**

Questions